

Privacy Policy for Abridged Opera LLC

Effective Date: April 22, 2024

At Abridged Opera LLC ("we," "our," "us"), located in Delaware, we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your personal information when you interact with our services, including attending performances, making purchases, signing up for newsletters, or engaging with us in any other way. By using our services, you agree to the terms of this Privacy Policy.

1. Information We Collect

We collect personal information when you interact with us or use our services. This may include:

- **Personal Identification Information:** Name, email address, phone number, mailing address, date of birth, and any other details you provide to us.
- **Payment Information:** Credit card or debit card details, billing information, and other financial data for purchases and donations.
- **Usage Data:** Information on how you use our website, including IP address, browser type, device type, and browsing patterns.
- **Communication Data:** Any communications between you and us, including emails, feedback, inquiries, or questions submitted via forms or customer service interactions.

2. How We Use Your Information

We use the personal data we collect for the following purposes:

- **To Provide Services:** Process ticket sales, event bookings, scheduling, and donations.
- **To Improve User Experience:** Customize content, offer promotions, and improve website performance based on usage data.
- **To Send Communications:** Notify you about upcoming events, new performances, special offers, or any important company updates.
- **For Payment Processing:** Securely handle payments for services, tickets, merchandise, and donations.

- **For Legal or Security Purposes:** To comply with legal obligations or protect our rights and the safety of our users, employees, and patrons.

3. How We Share Your Information

We may share your personal data in the following circumstances:

- **Third-Party Service Providers:** We may share your information with third parties who assist us in operating our services, such as payment processors, email marketing services, or ticketing platforms. These third parties are required to protect your personal data in accordance with this Privacy Policy.
- **Legal Obligations:** We may disclose your information to comply with legal processes, such as responding to subpoenas or other lawful requests from governmental or regulatory authorities.
- **Business Transactions:** If we undergo a merger, acquisition, or sale of assets, your personal data may be transferred as part of that transaction.

4. Data Security

We employ appropriate physical, technical, and administrative measures to protect your personal information from unauthorized access, loss, misuse, or disclosure. However, please note that no security system is completely foolproof, and we cannot guarantee the absolute security of your personal data.

5. Your Rights Under Delaware Law and Applicable Regulations

As a Delaware resident, you have specific rights regarding your personal data:

- **Right to Access:** You may request access to the personal information we hold about you and obtain a copy of such information.
- **Right to Correction:** If your information is inaccurate or incomplete, you may request that we update or correct it.
- **Right to Deletion:** You may request that we delete your personal information, subject to certain exceptions, such as when we are required to retain it for legal reasons.
- **Right to Opt Out:** You have the right to opt-out of receiving marketing communications from us by clicking the "unsubscribe" link in emails or contacting us directly at [contact email].

6. Cookies and Tracking Technologies

Our website may use cookies, web beacons, and similar technologies to enhance your experience, analyze trends, and improve our services. Cookies are small data files that are placed on your device when you visit our site.

- **First-party Cookies:** These are cookies we set on our website to help with functionality and improve your user experience.
- **Third-party Cookies:** We may also allow third-party service providers to use cookies for analytics or advertising purposes.

You can manage cookies through your browser settings. However, if you disable cookies, certain features of our website may not function properly.

7. Children's Privacy

Our contact services are not intended for children under the age of 13. We do not knowingly collect or solicit personal information from children under 13. If we learn that we have inadvertently collected personal information from a child under 13, we will delete it as soon as possible.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or applicable legal requirements. Any changes will be posted on our website, and the updated policy will be effective as of the date indicated at the top of this page. We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your personal data.

9. Contact Us

If you have any questions about this Privacy Policy, or if you wish to exercise any of your rights as a Delaware resident, please contact us at:

Abridged Opera LLC
Email: jazmin@abridgedoperallc.org

Legal Compliance Notes for Delaware:

1. **Delaware Consumer Protection Laws:** The state of Delaware has consumer protection laws that ensure your privacy rights are respected. The policy above complies with these laws.
2. **Data Breach Notification:** In case of a data breach, Delaware law requires us to notify affected individuals. If personal data is compromised, we will inform you in accordance with state law.
3. **CCPA (California Consumer Privacy Act):** Although this policy primarily applies to Delaware, if you are a resident of California, you also have specific privacy rights under the CCPA. If applicable, we will provide further details in compliance with that law.